

CEO'S CORNER



by: Allen Upchurch, *President & CEO*

At the moment I am writing this column, we are coming out of a very challenging but successful core processing conversion and facing the threats of a pandemic event in the coronavirus that has impacted the entire world.

For the conversion, let me please reiterate our apologies for the difficulties many of you have had with logging on to our online and phone banking service, and with information coming over from the old system erroneously at times. In terms of balances, I can say with 100% certainty that all loan and deposit data came over from the system with no issues at all. Where we have had some bumps in the road are in other records, which have caused payments to be posted twice, distributions not to be posted in a timely manner, and ACH items to kick out as exceptions, just to name a few. However, we are on top of all these issues, and expect full correction and issues solved very shortly. I thank you for your patience with us as we've experienced higher than normal phone and lobby traffic, and assure you that we want nothing more than to serve you and take care of any problems or issues that come up with your account relationship with us.

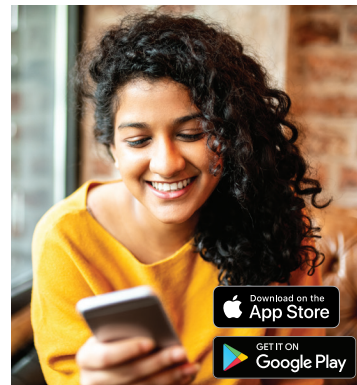
As for the coronavirus, we are monitoring this event every day, and are taking steps to prepare for the worst, while hoping for the best outcome. Our plans are in place, and we will be sending out information to you as we get it. As we deal with this outbreak and its impact, we assure you that our most important goal is to protect you and your relationship with us.

With the recent conversion, I am happy to report that we now have our credit union's first mobile app, "myCUApp," and it is available for downloading from the Google Play Store for Android users, and the App Store for iPhone users. Please download it and enjoy the conveniences it brings in the way it will help you manage your funds.

Finally, just a quick reminder, as the enclosed article shows, our **Annual Meeting will be at the Dennard Center of Atlanta Tech on Metropolitan Parkway on April 27, 2020**. Registration starts at 5:00 PM, with food and refreshments available, and the meeting starts promptly at 6:00 PM. Please come out and get your annual report and some giveaways as well.

As always, thank you so very much for your business, and the trust you place in us every day to be your credit union.

CUA MOBILE APP IS HERE!



Are you ready for some serious convenience? Want to easily access your credit union accounts without standing in line? Download our brand new "Credit Union of Atlanta" mobile banking app to your phone from the App Store® or Google Play® and you can enjoy hassle-free banking with zero wait time!

- View account balances and transaction history
- Transfer funds between accounts
- Pay your bills and credit union loans
- And much more!

Download our mobile app today and use the step-by-step instructions located www.cuatlanta.org to get started today!

SAVE THE DATE TO ATTEND THE ANNUAL MEETING!

All credit union members are invited to attend our annual meeting. You'll learn of the exciting improvements happening at CUA and hear the results of the election for our Board of Directors! We will also announce the recipients of our 2020 Memorial Scholarship.

Monday, April 27, 2020
Cleveland Dennard Conference Center
Atlanta Technical College
1560 Metropolitan Parkway, SW
Atlanta, GA 30310
5:00 – 7:00 PM

Mark your calendar now and plan to join the meeting on April 27th! and plan to join the meeting on April 27th.



SPRING FORWARD IN A NEW RIDE THIS YEAR!

Shopping for a new set of wheels this year? There's no better time than the present. With our current auto loan* rates, you'll want to spring into action and apply for your preapproval today!

- Rates as low as 2.95% APR**
- Up to 115% financing available for qualified buyers
- Terms up to 84 months
- Quick and easy online application process with a fast turnaround
- Preapproval so you can match the perfect car to your budget

Spring forward this year in a new ride with an auto loan from CUA! Apply online at www.cuatlanta.org or stop by the branch today to apply.

*All loans subject to credit approval. Terms, conditions and membership requirements apply. | **Annual Percentage Rate.

MONEY MAGIC! SHARE, SPEND AND SAVE AT YOUR CREDIT UNION



April is National Credit Union Youth Month™ and to celebrate, we want to help teach your kids the magic of money! We have two youth programs to choose from: Money Island Savings for kids up to 12 years of age and CU Success

Savings for youth between 13 and 17 years of age. Open your child's first savings account at the credit union this month and help them understand money magic! Visit www.cuatlanta.org for details.

MAXIMIZE YOUR GOLDEN YEARS - CONTRIBUTE TO YOUR IRA!



If you're still working, you want to make sure you are taking full advantage of the opportunity to save for your golden years. Remember, you can make 2019 IRA contributions until **Wednesday, April 15, 2020!**

For a full list of IRA year-end reminders and FAQs, visit www.irs.gov.

Don't have an IRA started yet? Visit www.cuatlanta.org to explore our IRAs and get started on your golden savings.

HAS YOUR CONTACT INFORMATION CHANGED?

Please help us keep your records at Credit Union of Atlanta current. It is vital that we have correct contact information to reach you with statements and other important account information. If you have had a change to any of your contact information, please let us know. It is easy to complete the update in person, in writing with your signature, or via online banking. Thank you for helping us keep our records up to date!

HOLIDAY CLOSINGS

MEMORIAL DAY
Monday, May 25, 2020

INDEPENDENCE DAY
Saturday, July 4, 2020

FOLLOW US! WE'RE SOCIAL.

@CreditUnionofATL

@TheCUAtlanta

TheCreditUnionofAtlanta

Credit Union of Atlanta



Federally insured by NCUA
*APR = Annual Percentage Rate:
Based on credit worthiness

Main Office
670 Metropolitan Parkway
Atlanta, GA 30310
(404) 658-6465

Pryor Street Lending Center
245 Pryor Street
Atlanta, GA 30303
(404) 222-0686