

DOLLARS SENSE

Summer 2020

WWW.CUATLANTA.ORG

CEO'S CORNER



by: Allen Upchurch, President & CEO

We continue to monitor the coronavirus for potential changes we may make to our operations. We sincerely wish we could see you all every day like we normally like to see you and wait on you, and we appreciate your patience with us as we've had to keep our lobbies closed.

By the time you receive this newsletter, we will have taken an initial step to reopen the Main Office to serve you by appointment only. And as we continue to monitor the waning of this virus and its impact, we will be making further changes to accommodate more people in the lobby. Please go to our website and click on the banner at the top of the home page for the latest information and updates.

Our most important goal is to protect you and your relationship with us, and so we must continue to handle the majority of our transactions through the drive-through lanes. The reason for this approach is to minimize the risk of having to shut down the entire building for a period of time in the event one of us becomes exposed or worse, comes down with the virus while at work.

We hope you will take some time, during this period of limited onsite service, to download our new mobile app, "myCUApp" to your cell phone. It gives you lots of information about your accounts and allows you to perform basic transactions. Also, if you haven't re-enrolled in our new online banking or telephone banking system, please go to the website at www.cuatlanta.org and re-enroll. Our new service provides better functionality and great information about your accounts!

Finally, just a quick reminder, our <u>Annual Meeting, which was</u> originally scheduled to be at the Dennard Center of Atlanta Tech on Metropolitan Parkway on April 27, 2020, will be rescheduled at a later date, when further restrictions have been lifted and it is safe to gather together. We will provide you thirty (30) days advance notice of its new date and time.

As always, thank you so very much for your business, and the trust you place in us every day to be your credit union.

CONTINUED SAFE PRACTICES



We are happy to announce that our Main Office lobby is now open by appointment only, so we can serve you in the way we like best, face to face! However, we want to remain vigilant about staying safe in public places by continuing the prevention methods we've been practicing.

To ensure safety, we ask all staff & members to:

- Clean hands often Wash your hands with soap and water or use hand sanitizer, especially after touching frequently used items or surfaces.
- Avoid close contact Please maintain social distance in our facilities by allowing 6 feet of space between yourself and others.
- Cover coughs & sneezes Remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and wash your hands.
- Wear a mask Facemasks are mandatory while inside the credit union, and we strongly encourage you to consider using face coverings while in public, and particularly when using mass transit.
- Clean & disinfect We will continue to follow proper cleaning protocol of our facilities, ATMs, electronics and soft surfaces.
- Stay home when ill Please stay home if you are feeling ill and use our many remote banking options instead.

If you need to enroll in online banking or learn about all of our remote banking services, please visit www.cuatlanta.org. Thank you for your cooperation!



DRIVE INTO SUMMER SAVINGS!

Drive into summer savings with a sizzling auto loan from the credit union! We've got hot rates on cars, trucks, SUVs, convertibles and more.

- Competitive loan rates as low as 2.93% APR*
- Terms up to 72 months
- Pre-approvals so you know your budget
- Access to affordable insurance

Apply for your auto loan today and drive into summer savings! Visit **www.cuatlanta.org** to get started.

*APR = Annual Percentage Rate. All programs, rates, terms and conditions subject to change at any time without notice and may vary based on creditworthiness, qualifications, and collateral conditions. All loans are subject to approval. Offer restrictions may apply.

HAS YOUR CONTACT INFORMATION CHANGED?

Please help us keep your records at Credit Union of Atlanta current. It is vital that we have correct contact information to reach you with statements and other important account information. If you have had a change to any of your contact information, please let us know. It is easy to complete the update in person, in writing with your signature, or via online banking. Thank you for helping us keep our records up to date!

HOLIDAY CLOSINGS

INDEPENDENCE DAY OBSERVED Friday, July 3, 2020

LABOR DAY Monday, September 7, 2020

FOLLOW US! WE'RE SOCIAL.





Credit Union of Atlanta



Federally insured by NCUA *APR = Annual Percentage Rate: Based on credit worthiness

STAY IN TOUCH WITH Remote Banking



We've all become way too familiar with the need for alternative ways of taking care of our responsibilities from home. If you haven't already, you might consider getting to know our many remote banking options. Whether you're traveling on business, vacationing with family, or otherwise can't visit the credit union, you can make sure you never miss a beat when it comes to managing your daily finances!

Online & Mobile Banking

What all can you do?

- View transactions
- Transfer funds between accounts
- Pay your one-time or recurring bills
- Apply for a loan
- Access your eStatements
 - And much more!

Surcharge-free ATMs

Enjoy access to thousands of surcharge-free ATMs through both the MoneyPass® and STARsf® networks.

Nationwide Branch Access

Visit over4,600 convenient locations across the nation to conduct a number of transactions at a CO-OP shared branch including:

- Deposits
- Withdrawals
- Loan payments
- Make transfers between accounts and more

Take charge of your finances today by enrolling in online and mobile banking and finding a surcharge-free ATM or shared branch near you at www.cuatlanta.org!

Main OfficePryor Street Lending Center670 Metropolitan Parkway245 Pryor StreetAtlanta, GA 30310Atlanta, GA 30303(404) 658-6465(404) 222-0686